Visit [http://smop.rwu.edu](http://smop.rwu.edu) to begin the enrollment process

**Enrolling**

To enroll in the new password management system, first click the enroll button. You will be prompted to enter your username and password. Please also select your domain, academics.rwu for faculty/students and rwu.edu for staff.

Finally, please select and answer 5 questions. You will be prompted for these when you forget your password, your password expires, or you lock out your account.
Visit [http://smop.rwu.edu](http://smop.rwu.edu) to unlock your account or to change your password.

Unlocking your account

First, click the Reset Password/Unlock Account button, and then enter your username and select your domain.

Please answer the questions that you selected when enrolling:

Please enter a new password and then confirm by clicking the reset password button. Faculty and staff can test their new password by logging into their email using [http://email.rwu.edu](http://email.rwu.edu), while students can confirm their new password by logging into Bridges.